

## Contact

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(LinkedIn)

## Top Skills

MapForce

Microsoft Power BI

Product Management

# Narendran Shanmugasundharam

Product Manager | Asset Management | IT Business Analysis  
Bengaluru, Karnataka, India

## Summary

Solution-Driven Business Analyst self-motivated in solving complex business problem through thought leadership, quick learning and in-depth domain expertise.

- Experience: 19+ Years of work experience with 12+ Years of Business Analysis Experience in Asset Management domain
- Domain Expertise:
  - 12 years in Asset Management with expertise in Fixed Income, Equity, Money Market and Derivatives
  - 3 years in Family Office - Wealth Management as a Product Manager leading Data Feeds and Integration(Market data, Book of Records and Payments)
- Technical Expertise:
  - SQL, VBA, Power BI, MS Visio, Mapforce and OOPS concepts
  - Enterprise Data Warehouse, Transformation and Migration projects

SDLC & Project Management: - Agile - Scrum, Agile - Kanban, Waterfall and RAD; IBM – RTC and JIRA

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## Experience

Eton Solutions LP

Product Manager

July 2022 - Present (3 years 5 months)

Bangalore Urban, Karnataka, India

1. Outline on Key Responsibilities: a. Define product strategy & roadmap for the platform through clear vision derived from the organization goals. b. Strategically execute projects derived from the product roadmap that benefits both client and the organization. c. Ensure smooth and timely integration of the

product with Market Data Vendors, Custodian Banks and the Clients platforms.

2. Clarity: Requirement Elicitation, Detailed Process and Market Study, Design Review Session, Definition of EPIC and User Stories with artifacts and documentation.
3. Solutioning:
  - a. Conduct / Perform data analysis to achieve solutions through data analysis instead of design changes.
  - b. Setting up design session to ensure the design of product is staying inline with business objective whilst achieving optimal solution.
4. Quality: Conduct story grooming session, Preparation and execution of test strategy, review of test cases, ensuring coverage of test scenarios, internal demo and requirement review.
5. Delivery: Preparation of inclusive delivery plan along with Architects and DevSecOps. Coordinate with internal stakeholders and clients on B-UAT, C-UAT and Post deployment checkout to ensure successful & smooth release every time.
6. Scrum Team:
  - a. Be a value adding team player in the scrum team and obtain tangible results from each sprint as a representative of the product backlog.
  - b. Lead the scrum team and a robust scrum process that leverages product backlog to deliver scalable results.

## State Street Global Advisors

12 years 3 months

### Senior Business Analyst

November 2019 - April 2022 (2 years 6 months)

Bangalore

1. Refines the product's requirements and ensure cohesion with business needs to deliver value
2. Responsible for understanding the software requirements and solutioning with Internal/Vendor applications and the Development team accordingly.
3. Responsible for all the activities assigned like change request analysis, production support tickets etc.
4. Work with the Application Managers \ Business Users to elicit requirements
5. Manage and escalate on right time on the challenges with project timelines, deliveries, resources and issues/risks.
6. Lead and drive requirement sessions and workshops with business teams
7. Play a central role in defining user stories and writing easily translatable acceptance criteria into test cases or review test cases written by QA
8. Document and articulate AS-IS and TO-BE state to the development and QA teams
9. Create a test plan, prepare test cases, traceability matrix and coordinate end to end UAT testing.
10. Maintaining sprint backlog, When necessary, play the role of a scrum master running daily scrum.

## Manager - Business Analyst

November 2016 - November 2019 (3 years 1 month)

Bengaluru, Karnataka

1. Responsible for understanding the software requirements and solutioning with Internal/Vendor applications and the Development team accordingly.
2. Responsible for all the activities assigned like change request analysis, production support tickets etc.
3. Manage project timelines, deliveries, resources and issues/risks.
4. Lead and drive important requirement sessions and workshops with business teams
5. Guide and mentor business analysts to plan requirement gathering activities/approach and achieve expected outcomes
6. Ensure the requirements captured are consistent across multiple workstreams
7. Support project manager and scrum master to plan releases and sprints. Identify dependencies between systems, requirements and sprint outcomes
8. Help testing team to define a minimum viable scope across multiple systems that can be tested incrementally
9. Work with business leads to plan for business team resource allocation and gather support needed for the project
10. Ensure change requests are very minimum during later testing phases by ensuring coverage during initial scoping and requirement stages
11. Manage project communication and expectations throughout project life cycles

## Assistant Manager - Business Analyst

February 2014 - October 2016 (2 years 9 months)

Bengaluru, Karnataka, India

### Business Analysis:

1. Lead and drive important requirement sessions and workshops with business teams
2. Liaise and escalate client issues to Product Managers when necessary (product enhancement requests, defects, etc).
3. Conduct requirement elicitation sessions, understanding the reporting requirements, solutioning with Internal/Vendor applications and developing small applications
4. Responsible for all the activities BAU activities like risk report deliverables, data quality and resource planning.
5. Manage project timelines, deliveries, resources and issues/risks.
6. Track project hours and client issues into tracking system.

7. Ensure the requirements captured are consistent across multiple workstreams

**Risk Analysis:**

1. Identifying, measuring, monitoring and reporting risk exposure to PMs and Risk Managers of each asset class.
2. Working closely with the Investment Teams on action plans / adherence to risk guidelines
3. Monitor and/or Performing Risk Decomposition using various risk analytics like TE, Durations, VaR, WAL, WAM, Greeks, Ratios
4. Monitor and manage asset and funding liquidity risk exposure of products and ETFs
5. Production of Regulatory Reporting for various regulatory bodies like AIFMD, UCITS, and FDIC Core Responsibilities – Developer

**Development:**

1. Ensure adherence to industry standards throughout the development life cycles and deliver quality solutions to business within the agreed timeliness
2. Understand the business processes, Identify process streamlining opportunities, propose, build and implement automation solutions using various technologies such as VBA, R, Tableau and SQL
3. Play a technical SME role and also participate in code reviews, design reviews, internal testing sign off for deliverables.
4. Manage the project pipeline and production issues
5. Partner with the engineering team counter parts to analyze, investigate and resolve open issues.

**Tech Lead - Business Analyst**

February 2012 - February 2014 (2 years 1 month)

Bengaluru Area, India

**Business Analysis:**

1. Lead and drive important requirement sessions and workshops with business teams
2. Liaise and escalate client issues to Product Managers when necessary (product enhancement requests, defects, etc).
3. Conduct requirement elicitation sessions, understanding the reporting requirements, solutioning with Internal/Vendor applications and developing small applications
4. Responsible for all the activities BAU activities like risk report deliverables, data quality and resource planning.

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4. Manage the project pipeline and production issues
5. Partner with the engineering team counter parts to analyze, investigate and resolve open issues.

#### Senior Developer - VBA

February 2010 - February 2012 (2 years 1 month)

Bangalore

1. Play a technical SME role and also participate in code reviews, design reviews, internal testing sign off for deliverables.
2. Analyze requirements and provide development estimates across project and BAU activities
3. Develop robust solutions as per business needs using VBA, SQL, R and achieve efficiency through automation
4. Be the liaison with the onshore team and ensure communication and reporting of delivery from the offshore team

5. Ensuring quality of the solutions and address any remediation's as needed
6. Partner with the engineering team counter parts to analyze, investigate and resolve open issues. Also provide technical expertise to support team during incident/problem resolution.

## HP

### Financial Analyst

April 2008 - January 2010 (1 year 10 months)

Bengaluru Area, India

1. Be a consultant and collaborate between stakeholders and project teams.
2. Gather, analyse and document the requirements from Business stakeholders.
3. Developing and implementing robust reporting solutions and automate/enhance the existing process.
4. Develop & maintain VBA, Business Objects and MS Access based small applications that fulfils reporting needs from enterprise data warehouse.
5. Providing production Support and managing the projects pipeline.

## Infosys

### Software Engineer

March 2006 - April 2008 (2 years 2 months)

Bengaluru Area, India

1. Gather and analyse requirements from the business user and prepare a Business requirement document.
2. Study, understand and document the existing process and the solution.
3. Developing and implementing robust automated processes involving IBM Mainframe
4. Perform testing and co-ordinate B-UAT with the users.
5. Providing production Support and maintain all projects in allocated processes.
6. Prioritize and address any production issues and provide solution within TAT.

## Education

Periyar University

Master of Computer Applications - MCA, Computer  
Programming · (2002 - 2005)

Periyar University

Bachelor of Science - BS, Computer Science · (1999 - 2002)